

RECEIVED

MAR 02 2023

PUBLIC SERVICE
COMMISSION

From: Amy McCabe [REDACTED]
Sent: Thursday, March 02, 2023 02:39 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Why are our costs increasing? We were paying \$35 a month in 2021, \$88 in 2022, and now it's going up to \$100 in 2023? The sewer still works and looks the same as it did when we were paying \$35. Where are the funds going? Any why do we have to keep increasing the cost?

Respectfully,
Amy McCabe
163 Knights Ct.
Taylorsville
KY
40071
[REDACTED]

Received though Public Comments page - psc.ky.gov

From: Becky Winckler [REDACTED]
Sent: Thursday, March 02, 2023 11:50 AM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

I received a letter stating that my residential sewage rate will increase from the present rate of \$12.50 to the proposed rate of \$99.37 which represents an increase of \$86.86 or 694.9%. This is shocking! I am retired and live with my husband who also is retired. Such a drastic increase in rates is harsh for us! Please do not allow this nearly 700% rate increase to occur!

Respectfully,
Becky Winckler
114 Agena Rd
Georgetown
KY
40324
[REDACTED]

Received through Public Comments page - psc.ky.gov

From: Chandra Burnett [REDACTED]
Sent: Thursday, March 02, 2023 12:04 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

I received a letter this morning from Bluegrass Water Company sharing that my bill rate would be increased to the amount of 694.9%. That would make my monthly bill \$99.37 for just sewer when it is only 12.50 a month, currently. Recently, the city of Georgetown proposed a 16% water increase to their city limit customers. But that rate was discussed multiple times within the city council. This letter was sent to me and I can assume for the rest of the neighborhood within the last week, as it is listed in our group page, at complete blind side. I purchased this home from my parents who bought in 94 and this rate started at \$26.25 then and has went down, and now in a matter of a month you are going to blind side customers with an almost 700% increase? I understand for the investment and the proper upgrade costs, but questions for you are the following. How long has this company known of this raise? Why have we not been able to have input on this matter? Did the company know of any new upgrades when they bought it off of Delaplain? Why is it all of a sudden an upgrade needed?

Some homes in this area have been built since the 70s, and I have not seen anything done within my neighbor for the sewer.

I don't know the finances of the customers within my area, but I know that if you raise my bill it will be a financial burden on me as a single person. The total of this bill would be \$1,050 a year. I personally do not have that, and would have to budget for that increase, as well as others. With the recent increase of cost of living this is just adding to a potential recession for your customers.

Respectfully,
Chandra Burnett
99 Mariner Drive
Georgetown
Kentucky
40324
[REDACTED]

From: Chandra Burnett [REDACTED]
Sent: Thursday, March 02, 2023 12:04 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

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Respectfully,
Chandra Burnett
99 Mariner Drive
Georgetown
Kentucky
40324
[REDACTED]

From: Clarissa Stanleh [REDACTED]
Sent: Wednesday, March 01, 2023 04:50 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Before Bluegrass took over, our sewage bills were under \$30/month. Currently at \$87/mo and they want to raise it again. It's disgusting. I'm a 42 year old Marine Corps widow with two children in school. I moved to this neighborhood because it was affordable. I've got a very limited budget, as do the many elderly folks in my neighborhood on a fixed income. They got a steal of a deal buying our system and are using it as a cash cow. It's not okay. \$100/month just for sewage??

Respectfully,
Clarissa Stanleh
5960 Greenvale Ln
Paducah
Ky
42003
[REDACTED]

From: Jeff Winckler [REDACTED]
Sent: Thursday, March 02, 2023 11:41 AM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

The proposed residential sewage rate increase from \$12.50 per month to \$99.37 per month is OUTRAGEOUS! That is an increase of \$86.87 or 694.9%! A nearly 700% increase in rates is DRACONIAN! Please do NOT allow this unreasonable increase to occur.

Respectfully,
Jeff Winckler
114 Agena Rd
Georgetown
KY
40324
[REDACTED]

Received through Public Comments page - psc.ky.gov

From: Matthew O'Connor [REDACTED]
Sent: Wednesday, March 01, 2023 05:12 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

I am writing in protest to the proposed sewer rate increase by Bluegrass Water. Just a couple of years ago, during the COVID pandemic, we were subject to a 300% rate increase. The company justified this as being necessary, but sufficient, to increase revenue to where necessary infrastructure upgrades could be made. As the rate increases deemed, by Bluegrass Water, as sufficient to upgrade and maintain the current system were implemented, I believe it is premature to approve a further rate increase at this time.

Respectfully,
Matthew O'Connor
120 Majestic Ct
Paducah
KY
42003
[REDACTED]

From: Michael Prater [REDACTED]
Sent: Thursday, March 02, 2023 02:10 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

This is a written request for intervention to the PSC regarding the proposed rate change by the Bluegrass Water Utility Operating Company. They are proposing raising my rates from \$12.50 per month to \$99.37 per month. This is an increase of \$86.87 per month or 694.9%. While I understand the need for an increase this is an exorbitant increase.

They indicate this increase is needed for infrastructure upgrades which I understand may be needed but to do an increase that large seems unreasonable and an excessive burden on the customers. With inflation high and salaries not going up this will make it difficult for families that in many cases are already struggling.

I am asking that you please not approve this exorbitant rate increase. If you agree an increase is justified make it a reasonable increase that is sustainable by the customers here in Scott County.

Thanks you for hearing my concerns about this increase and your consideration.

Respectfully,
Michael Prater
104 Elizabeth Jade LN
Georgetown
KY
40324
[REDACTED]

From: Todd Edwards [REDACTED]
Sent: Thursday, March 02, 2023 01:53 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

I just received the attached notice (sorry doesn't allow attachments). 695% rate increase on our water bill? This is criminal and folks need to be held accountable. We the people did not buy this company. We the people should not be accountable for fixing such issues. That is on the business. They bought the business. I am a business owner. I do not get to make a bad business purchase and then expect people to pay 695% increases in price increases without going out of business. Who are the folks accountable for this? Are they elected officials? I would like to know names. Who that are elected did not vote to stop this? Where is the representation from elected city officials to stop this criminal activity? We absolutely cannot expect to be accountable to a 695% rate increase.

Respectfully,
Todd Edwards
114 Alexandra Jett Lane
Georgetown
KY
40324
[REDACTED]

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Sent: Thursday, March 02, 2023 01:53 PM
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Respectfully,
Todd Edwards
114 Alexandra Jett Lane
Georgetown
KY
40324
[REDACTED]

From: William C St Croix [REDACTED]
Sent: Thursday, March 02, 2023 11:46 AM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Commissioners,

My name is William St. Croix and I reside in the Persimmon Ridge (PR) community at 486 Earthwood Court and have Waste Water service through Bluegrass Water.

I have been made aware that Bluegrass Water is seeking another rate increase of 15.6%. This follows two other recent rate increases:

May 2019 - 35%

Oct 2021 - 142%

Incredibly, Bluegrass started this most recent rate increase request just 14 months after the most recent increase. This is completely and unequivocally, unacceptable. This Commission's approval would reflect a 278% increase in less than 4 years!

I understand their statements that they are improving the infrastructure and those investments cost money. However, they have not provided simple details of what was implemented, what was the final cost and what benefits were achieved on the previously proposed improvements from the first rate increase. Without that, how could they even remotely expect approval for another increase. No blank checks, please!

For example, In section IV. point 30, Bluegrass references findings from BEFORE the previous rate increase, as justification for this additional increase. Why??

Also, they have an estimated cost of the Persimmon Ridge MBBR project, but have yet to complete an RFP for said project. What would prevent Bluegrass from coming back, yet again, requesting another increase because they have underestimated the scope of the project? Nothing. This is precisely what Bluegrass is doing now in claiming that the aerators repairs were not sufficient. Minimally, this calls into question their ability to accurately scope a project and achieve a root cause fix, the first time.

Other documentation errors should be questioned in more detail, such as their discrepancy in Exhibit 27, Chart of Accounts (920.000) compared to Exhibit 25, Adjusted Income Statement (922.000). These minor errors could be representative of bigger issues?

Based on all of this, I choose to go on record as OPPOSED to the Commission approving this proposed increase or any increase for the foreseeable future.

Regards,

William St. Croix
486 Earthwood Court
Louisville, KY 40245